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We are confident in the high quality
of our instruments. That's why we provide
full warranty for three years.
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All new instruments* include repair for 3 years.
You avoid unforeseen costs and can always rely on your instrument.
Alongside the warranty, we offer a wide range of additional services and maintenance options.

*Due to the technology they use, some instruments require maintenance according to a maintenance schedule.
Complying with the maintenance schedule is a prerequisite for the 3-year warranty.

Service and support directly from the manufacturer

Our comprehensive service provides you with the best individual coverage for your investment.
You benefit from:



MAXIMUM UPTIME: Regardless of how intensively you use your instrument, we help you keep your device in good shape and safeguard your investment – including a 3-year warranty.



THE SHORTEST RESPONSE TIME: We provide a response to your inquiry within 24 hours – from real people, not from bots.



CERTIFIED SERVICE ENGINEERS: The seamless and thorough

SCANNER

X-Y scan range

Z scan range

Z-sensor noise

Max. scan speed

SAMPLE

Max. sample diameter

Max. sample height

Max. sample weight

Position repeatability (uni-directional)

VIDEO MICROSCOPE

Camera

Field of view

Spatial resolution

Focus

OVERVIEW CAMERA

Camera

Field of view

Spatial resolution

SIDE-VIEW CAMERA

Side-view camera

MODES

Standard modes